

Conflict Resolution



The Employers' Council of Iowa of Western Iowa will host Chad Sheehan, a 23-year veteran of law enforcement who recently retired from the Sioux City, IA police department.



Cronk's Restaurant & Lounge
May 17, 2018
1:00-3:00pm
812 4th Ave. S.
Denison, IA

\$20 per person
(Refreshments Included)



Please Register to attend by Monday, May 14th, 2018 by e-mailing Sherri Vaughn at Sherri.Vaughn@iwd.iowa.gov.

Space is limited, reserve your spot today!

This session will cover the following topics:

- Having a proper mindset when dealing with conflict
- Maintaining professionalism in the face of verbal abuse
- Understanding communication and how we affect the people we deal with
- Tools to generate voluntary compliance
- How to persuade even difficult people



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